

<b>Notice of References Cited</b>	Application/Control No. 09/998,421	Applicant(s)/Patent Under Reexamination MACKEN ET AL.	
	Examiner Jamie H. Swartz	Art Unit 3694	Page 1 of 1

**U.S. PATENT DOCUMENTS**

*		Document Number Country Code-Number-Kind Code	Date MM-YYYY	Name	Classification
*	A	US-2002/0042751 A1	04-2002	Sarno, Anthony	705/26
*	B	US-2003/0216926 A1	11-2003	Scotto et al.	705/1
*	C	US-5,960,417	09-1999	Pan et al.	705/400
*	D	US-2004/0044552 A1	03-2004	Marwood, Lee	705/007
	E	US-			
	F	US-			
	G	US-			
	H	US-			
	I	US-			
	J	US-			
	K	US-			
	L	US-			
	M	US-			

**FOREIGN PATENT DOCUMENTS**

*		Document Number Country Code-Number-Kind Code	Date MM-YYYY	Country	Name	Classification
	N					
	O					
	P					
	Q					
	R					
	S					
	T					

**NON-PATENT DOCUMENTS**

*		Include as applicable: Author, Title Date, Publisher, Edition or Volume, Pertinent Pages)
	U	Bill Curtis, People Capability Maturity Model (P-CMM), Version 2.0, pg. 280, 478, 479
	V	
	W	
	X	

\*A copy of this reference is not being furnished with this Office action. (See MPEP § 707.05(a).)  
Dates in MM-YYYY format are publication dates. Classifications may be US or foreign.